



Black Sea

Mission & Vision

Mission

To provide an outstanding service by being available round the clock with innovative and out-of-the-box solutions to the most complicated tasks our customers may have.

Vision

To become an obvious choice for anyone requiring shipping and logistics services by maintaining high standards of quality and performance driven by the teamwork and commitment of our people.



Quality Policy

Our quality policy seeks to build a good business practice, its continuous improvement and its transformation into a competitive model (ISO 9001).

Services



Liner Agency
Services



Ship Agency
Services



Logistics & Intermodal
Transport

Services

EISA Bulgaria got its nomination to act as a Liner Agent back in 1998. Currently, the company offers its liner services to its clientele and acts as the local agent of [Hapag-Lloyd](#), and [Hamburg Süd](#).

In 2019, our principal, Hapag-Lloyd praised EISA Bulgaria as the best agency in MED area for our success in promoting their web platform and digitalized services to our customers.

EISA liner team, apart from all port operations, is ready to offer digital solutions to its customers and provide them with:

- Access to all information related to shipment per B/L No, Container No, Booking No
- Tracking containers
- Equipment control
- Documentation
- Cargo monitoring throughout the export process
- Notifications on shipment updates, arrival notice, invoice and payment
- User friendly process to view/modify shipment details for better communication flow between client – line – agent
- Feedback survey
- Flexible solutions for export procedures to meet customers' needs



Liner Agency

Services

EISA's ship agency team offers a full scope of required services to dry and wet trades as well as ships' repairs and husbandry attendance.

Apart from bulk and liquid cargo vessels, our team operates liner vessels, yachts and passenger ships.

Our main task is to provide fast and efficient service with a prompt communication on 24/7 with ship owners, charterers and ship operators.



Ship Agency

Services

Our Logistics Department provides a wide range of services such as road haulage, port operations, storage, customs representation and formalities, supply chain analysis.



**Logistics & Intermodal
Transport**

Regions

- Greece
- Black Sea
- Russian Baltic



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